



## David Baker

Senior Vice President, Field Services (Retired)

Dave Baker retired in December 2016 after more than 8 years as senior vice president of Field Services for AT&T. Baker oversaw the company's national network of installation and service providers of the DIRECTV product line and was charged with improving the quality of the customer experience at the point of installation and service. Previously, Baker served as executive vice president and chief operating officer for On Command Corporation and as chief financial officer/chief operating officer for DIRECTV Japan. Baker holds a Ph.D. in mineral economics with a specialization in operations research from the Colorado School of Mines, as well as a master's and bachelor's degree in industrial engineering from West Virginia University. He lives in Parker, Colorado.